

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2010)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110102
Phone: 8010939760
E-mail: cgrfbypl@hotmail.com
Website: www.cgrfbypl.com

Complaint No.CG-171/2025

INDU KUMARI

Vs

BSES YAMUNA POWER LIMITED (D) PAHARGANJ

ORDER SHEET

Date: 22.05.2025

Present:

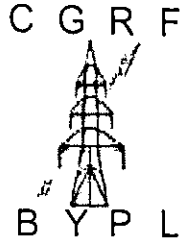
1. Mr. Abhishek Kumar, Counsel for the complainant.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani, & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. Representative of the complainant and Opposite Party are present and heard.

O.P Sought more time for filing reply. Time granted

Fixed for filing reply on 29.05.2025


SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act, 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG No. 86/2025

NIKESH KUMAR

Vs

BSES YAMUNA POWER LIMITED (D) PAHAR GANJ

ORDER SHEET

Date : 22.05.2025

Present:


1. None present on behalf of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal,
on behalf of respondent

Case called out. None present on behalf of the complainant. OP is present and heard.

Another opportunity is given to the complainant to appear before the Forum.

Fixed for further arguments on 05.06.2025.

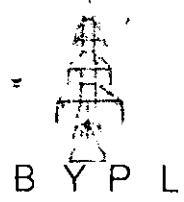

(H.S.SOHAL)
MEMBER


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K.SINGH)
CHAIRMAN

C | G | R | F



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Phone: 8010939760

E-mail: cgfrbypl@hotmail.com

Website: www.cgfrbypl.com

Complaint No.CG-170/2025

NEHA GARG

Vs

BSES YAMUNA POWER LIMITED (D) G.T ROAD

ORDER SHEET

Date: 22.05.2025

Present:

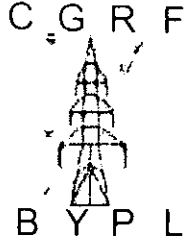
1. Mr. Vinod Kumar, Counsel for the complainant.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani, & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. Representative of the complainant and Opposite Party are present and heard.

O.P Sought more time for filing reply. Time granted

Fixed for filing reply on 03.06.2025


SECRETARY/REGISTRAR



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Website: www.cgrfbypl.com

Complaint No.CG-154/2025

SORABH GUPTA

Vs

BSES YAMUNA POWER LIMITED (D) PAHARGANJ

ORDER SHEET

Date: 22.05.2025

Present:

1. Mr. Vinod Kumar, Counsel for the complainant.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani, & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. Representative of the complainant and Opposite Party are present and heard.

O.P Sought more time for filing reply. Time granted

Fixed for filing reply on 03.06.2025


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Website: www.cgrfbypl.com

Complaint No. CG-169/2025

MAHFOOZ ALI ANSARI

Vs

BSES YAMUNA POWER LIMITED (D) VASUNDHARA ENCLAVE

ORDER SHEET

Date: 22.05.2025

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel for the complainant.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani, & Mr. Akshat Aggarwal on behalf of BYPL.

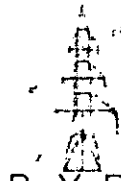
Case called out. Representative of the complainant and Opposite Party are present and heard.

O.P Sought more time for filing reply. Time granted

Fixed for filing reply on 03.06.2025


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Website: www.cgrfbypl.com

Complaint No.CG-155/2025

SUTINDER PAL

Vs

BSES YAMUNA POWER LIMITED (D) KRISHNA NAGAR

ORDER SHEET

Date: 22.05.2025

Present:

1. Complainant present in person.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani, & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. Representative of the complainant and Opposite Party are present and heard..

O.P. filed their reply, copy supplied to representative of the complainant for filling rejoinder, if any.

Fixed for filing rejoinder on 03.06.2025

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Website: www.cgrfbypl.com

Complaint No.CG-172/2025

MOHD KHALID

Vs

BSES YAMUNA POWER LIMITED (D) KAWARWAL NAGAR

ORDER SHEET

Date: 22.05.2025

Present:

1. Complainant present in person.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani, & Mr. Akshat Aggarwal on behalf of BYPL.

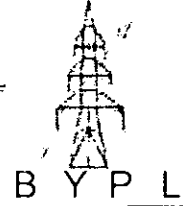
Case called out. Representative of the complainant and Opposite Party are present and heard.

O.P Sought more time for filing reply. Time granted

Fixed for filing reply on 03.06.2025


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Phone: 32978140 Fax: 22384886

E-mail: cgrfbypl@hotmail.com

SECY.CHN/015/08NKS

Complaint No. CG-135/2025

SANDHYA VIDHANI

Vs

BSES YAMUNA POWER LIMITED (D) PAHARGANJ

ORDER SHEET

Date: 22.05.2025

Present:

1. Complainant present in person.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

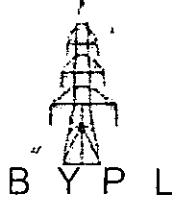
OP, filed letter to make party in the present case.

Counsel for the complainant wants more time for filing rejoinder, Time granted.

Fixed for filing rejoinder on 03.06.2025.


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SECY/CHN 015/08NKS

Complaint No. CG-110/2025

HASEENUDDIN

Vs

BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date: 22.05.2025


Present:

1. Mr. Neeraj Kumar, Counsel for the complainant.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Representative of the complainant and Opposite Party are present and heard.

Counsel of the complainant filed withdrawal letter.

Withdrawal allowed. File be consigned to record room.


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SECY:CHN/015/08NKS

Complaint No. CG-104/2025

MUZAMMIL KHAN

Vs

BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date: 22.05.2025

Present:

1. Ms. Sakshi Sharma, Counsel for the complainant.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

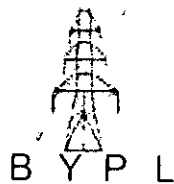
Case called out. Counsel for the complainant and OP are present and heard.

Counsel for the complainant wants more time for filing rejoinder, Time granted.

Fixed for filing rejoinder on 03.06.2025.


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SECRETARY/REGISTRAR

Complaint No. CG-103/2025

ALMAS KAMRAN

Vs

BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR
ORDER SHEET

* Date: 22.05.2025

1. Mr. Neeraj Kumar, Counsel for the complainant.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Representative of the complainant and Opposite Party are present and heard.

Counsel of the complainant filed withdrawal letter.

Withdrawal allowed. File be consigned to record room.


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Phone: 32978140 Fax: 22384886

E-mail: cgrfbypl@hotmail.com

SECY:CHN/01508NKS

Complaint No. CG- 105/2025

SHAHRUKH KHAN

Vs

BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date: 22.05.2025

Present:

1. Ms. Sakshi Sharma, Counsel for the complainant.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

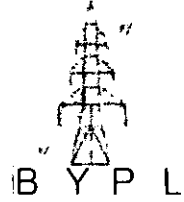
Case called out. Counsel for the complainant and OP are present and heard.

Counsel for the complainant wants more time for filing rejoinder, Time granted.

Fixed for filing rejoinder on 03.06.2025.


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SECRETARY/REGISTRAR

Complaint No. CG-114/2025

SARLA SHARMA & OTHERS

Vs

BSES YAMUNA POWER LIMITED (D) G.T ROAD

ORDER SHEET

Date: 22.05.2025

Present:

1. Mr. Neeraj Kumar, Counsel for the complainant.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Representative of the complainant and Opposite Party are present and heard.

Counsel of the complainant filed withdrawal letter.

Withdrawal allowed. File be consigned to record room.


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Consumer Grievance Redressal Forum
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Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN/01508SKS

Complaint No. CG-124/2025

SIDHARTH SETHI

Vs

BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date: 22.05.2025


Present:

1. Complainant present in person.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

Counsel for the complainant wants more time for filing rejoinder, Time granted.

Fixed for filing rejoinder on 03.06.2025.


SECRETARY/REGISTRAR

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Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

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Phone: 32978140 Fax: 22384886

E-mail: cgrfbypl@hotmail.com

SECY CHN 01508NKS

Complaint No. CG-109/2025

GANGA PRASAD & REETU

Vs

BSES YAMUNA POWER LIMITED (D) KARKARDOOMA

ORDER SHEET

Date: 22.05.2025

Present:

1. Mr. Neeraj Kumar, Counsel for the complainant.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

Counsel for the complainant wants more time for filing rejoinder, Time granted.

Fixed for Arguments on 10.06.2025.


SECRETARY/REGISTRAR



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FOR BSES YAMUNA POWER LIMITED
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Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
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Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECRETARY'S OFFICE

Complaint No. CG-168/2025

SANJU DEVI

Vs

BSES YAMUNA POWER LIMITED (D) PATEL NAGAR

ORDER SHEET

Date: 22.05.2025

Present:

1. Mr. Neeraj Kumar, Counsel for the complainant.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

Counsel for the complainant wants more time for filing rejoinder, Time granted.

Fixed for filing rejoinder on 03.06.2025.


SECRETARY/REGISTRAR

Complaint No. CG-107/2025

NANAK HARPALANI

Vs

BSES YAMUNA POWER LIMITED (D) PATEL NAGAR

ORDER SHEET

Date: 22.05.2025

Present:

1. Complainant present in person.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

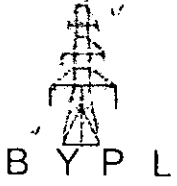
Case called out. Counsel for the complainant and OP are present and heard.

Counsel for the complainant wants more time for filing rejoinder, Time granted.

Fixed for Arguments on 10.06.2025.


SECRETARY/REGISTRAR

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Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

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Phone: 32978140 Fax: 22384886

E-mail: cgrfbypl@hotmail.com

SECY/CHN/015/08NKS

Complaint No. CG-91/2025

RAJ KUMAR MITTAL

Vs

BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date : 22.05.2025

Present:

1. Mr. Vinod Kumar, Counsel for the complainant along with complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

The present complaint is regarding withdrawal off LPSC amount installments of balance amount and restoration of supply after payment of first instalment.

At present bill amounting to Rs. 7,32,320/- is pending for payment. This amount includes LPSC amount of Rs. 2,92,653.99/-. The complainant has agreed to make payment of Rs. 1,50,000/- as first instalment after waiver of LPSC amount and balance amount in three equal monthly instalments. OP requested for Post dated Cheques to be submitted by the complainant of the balance three instalments.

Forum agreed to this with the condition that if the complainant after payment of first instalment and restoration of electricity supply defaults in making payment the LPSC waived off should be re-levied in the bills of the complainant.

In view of the above, OP is directed to waive off entire LPSC from the bill of the complainant. Thereafter the complainant would pay Rs. 1,50,000/- as first instalment and after making payment of the said Rs. 1,50,000/- by the complainant, the supply of the complainant be re-stored. The balance amount should be paid by the complainant in the way of Post dated cheques.

Case is closed with above directions.


(H.S. SOHAL)
MEMBER


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN

C G R F



B Y P L

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

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E-mail: cgrfbypl@hotmail.com

SECY CTR D/S BSNKS

Complaint No. CG- 116/2025

KARAN GUPTA

Vs

BSES YAMUNA POWER LIMITED (D) CHANDNI CHOWK

ORDER SHEET

Date : 22.05.2025

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent


Case called out. All the parties are present and heard.

OP filed letter to make MCD party in the present case.

OP is directed to file the Rules/Provisions in this regard.

Fixed for further arguments on 10.06.2025.

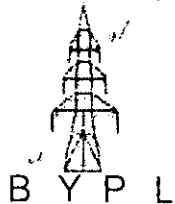

(H.S.SOHAL)
MEMBER


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K.SINGH)
CHAIRMAN

C G R F



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SECY:CHN/01508NKS

Complaint No. C.G. No. 87/2025

AMINA KHANAM

Vs

BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 22.05.2025

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

Counsel of the complainant seeks time for filing Architect Certificate.

Fixed for further arguments on 05.06.2025.

(H.S.SOHAL)
MEMBER

(P.K. AGRAWAL)
MEMBER (LEGAL)

(S.R. KHAN)
MEMBER (TECH.)

(P.K.SINGH)
CHAIRMAN

C G R F



B Y P L

Consumer Grievance Redressal Forum

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SECY/CHN/015/08NKS

Complaint No. CG-64/2025

SALMA

Vs

BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 22.05.2025

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal,
on behalf of respondent

Case called out. All the parties are present and heard.

Both the parties are directed to conduct the joint site visit on 26.05.2025 at 3.00 PM.

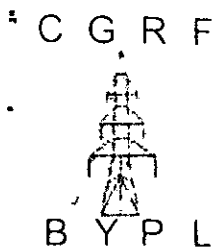
Fixed for further arguments on 05.06.2025.

(H.S. SOHAL)
MEMBER

(P.K. AGRAWAL)
MEMBER (LEGAL)

(S.R. KHAN)
MEMBER (TECH.)

(I.K. SINGH)
CHAIRMAN



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SECY/CHN 015/08NKS

Complaint No. CG- 45/2025

REKHA JINDAL

Vs

BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 22.05.2025

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal,
on behalf of respondent

Case called out. All the parties are present and heard.

OP filed letter to make MCD party in the present case.

OP is directed to file the Rules/Provisions in this regard.

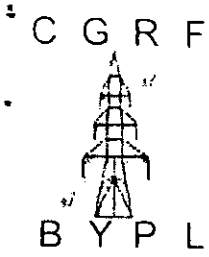
Fixed for further arguments on 10.06.2025.


(H.S.SOHAL)
MEMBER


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.R./SINGH)
CHAIRMAN



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SECY/CHN/015/05NKS

Complaint No. CG-82/2025

SHAHNAZ

Vs

BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 22.05.2025

Present:


1. Mr. Imran Ul Haq Siddiqi, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal,
on behalf of respondent


Case called out. All the parties are present and heard.

Counsel of the complainant seeks adjournment.

Fixed for further arguments on 05.06.2025.


(H.S. SOHAL)
MEMBER


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.R. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY:CHN/015/08NKS

Complaint No. CG No. 47/2025

OM PRAKASH
Vs
BSES YAMUNA POWER LIMITED (D) KRISHNA NAGAR

ORDER SHEET

Date : 22.05.2025

Present:


1. Mr. Vinod Kumar, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

Counsel for the complainant filed rejoinder, same is taken on record.

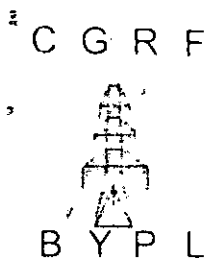
Arguments Heard. Judgment Reserved.


(H.S.SOHAL)
MEMBER


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K.SINGH)
CHAIRMAN



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(Constituted under section 42 (5) of Indian Electricity Act. 2003)

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E-mail: cgrfbypl@hotmail.com

SECY/CHN/015/08NKS

Complaint No. CG. No. -18/2025

VIRENDER GUPTA

Vs

BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date : 22.05.2025

Present:

1. Mr. Virender Gupta, Complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

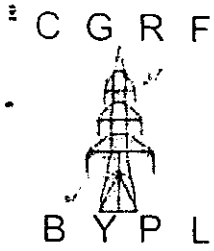
Arguments Heard. Judgment Reserved.


(H.S.SOHAL)
MEMBER


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.P.KHAN)
MEMBER (TECH.)


(P.K.SINGH)
CHAIRMAN



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Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY:CHN 01508NKS

Complaint No. C.G. No. 95/2025

ARCHANA SHARMA
Vs
BSES YAMUNA POWER LIMITED (D) G.T. ROAD

ORDER SHEET

Date : 22.05.2025


Present:


1. Mr. Shanky R.S. Gupta, A.R. for the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Arpita Verma, Mr. Dinesh Sharma, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

OP filed site visit report and K.No. file of Anit Gupta.

Arguments Heard. Judgment Reserved.


(H.S. SOHAL)
MEMBER


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



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Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN/015/98NKS

Complaint No. CG-68/2025

RUBI
Vs
BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date : 22.05.2025

Present:

1. None present on behalf of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. None present on behalf of the complainant. OP is present.

Counsel of the complainant already filed withdrawal letter.

Withdrawal allowed. File be consigned to Record Room.

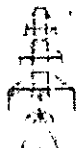
(H.S. SOHAL)
MEMBER

(P.K. AGRAWAL)
MEMBER (LEGAL)

(S.R. KHAN)
MEMBER (TECH.)

(P.K. SINGH)
CHAIRMAN

C G R F



B Y P L

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
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Phone: 32978140 Fax: 22384886
E-mail: cgrfbyp1@hotmail.com
SECY/CHN/015/08NKS

Complaint No. CG-491/2024

SUSHMA GUPTA
Vs
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 22.05.2025


Present:


1. Mr. Vinod Kumar, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal,
on behalf of respondent

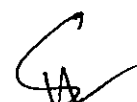
Case called out. All the parties are present and heard.

OP is directed to produce revised bill.

Fixed for further arguments on 10.06.2025.


(H.S.SOHAL)
MEMBER


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K.SINGH)
CHAIRMAN



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SECY.CHN 01505NKS

Complaint No. CG No. 557/2024

SACHIN KUMAR
Vs
BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date : 22.05.2025

Present:

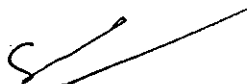
1. Mr. Vinod Kumar, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal,
on behalf of respondent


Case called out. Both the parties are present and heard.

OP filed site visit report, same is taken on record.

Counsel for the complainant seeks adjournment for arguing the matter.

Fixed for further arguments on 10.06.2025.


(H.S. SOHAL)
MEMBER


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN